



Burger Miles Terms and Conditions

These terms and conditions (Terms) form the agreement between JMK Future Pty Ltd trading as Burger Patch (ABN 36 613 2606 47) of 234/1 Katherine St, Chatswood 2067 (Burger Patch, Us) and the customer (You, Your) regarding your use of Burger Miles membership.

Nature of the Service

You acknowledge and agree that:

1. The membership is offered to You at the time of order or You can join via the Burger Patch website (a turnaround time up to 48 hours applies before Your account is active). Staff are not obligated to offer this membership or create a new account in store.
2. Miles are accrued on full-priced food and beverage items only, they cannot be accrued on promotional/discounted items, they cannot be accrued on transactions when miles are used as part of the payment for that transaction nor will You accrue miles when ordering through a third-party service including but not limited to UberEATS, Deliveroo, Foodora, Plum Foods, The Burger Collective.
3. Miles cannot be backdated and will only apply to orders when You advise your Burger Miles membership details before completing any transaction. Miles are non-transferable and cannot be redeemed for cash or gift vouchers. They have no expiry date unless the membership program is terminated by either party in which case all accrued miles will be forfeited.
4. Miles can be used as full or part payment of food and beverage purchased directly with Us.
5. Miles cannot be used for orders made through third party service including but not limited to UberEATS, Deliveroo, Foodora, Plum Foods, The Burger Collective, purchase of merchandise or promotional/discounted items.

Information that we collect

Upon registration of Your account with Burger Miles, personal information is collected from You including but not limited to the following: Your name, telephone number, email address and any supporting correspondence for the purposes of following up issues and for assessing the quality of the services provided;

Privacy and use of Your personal information

Burger Patch recognise the importance of protecting the privacy of personal information collected about our customers and we take all reasonable measures to keep your personal information secure. In these terms and conditions, "personal information" means information that identifies an individual or from which an individual reasonably can be identified.

You agree to allow us to use your personal information for the purposes of:

1. Recording your previous orders and to locate your Burger Miles account for the purpose of accruing miles.
2. From time to time your contact details may be used to contact you regarding a pending order or past order.

General

You may terminate this agreement by:

1. By notifying us at the following email address hello@burgerpatch.com.au

We may terminate this agreement by;

1. Notification via text with a notice period of 30 days.

Termination:

1. Termination of this agreement will forfeit all accrued points.
2. We may make a change to the terms and conditions of this agreement at any time without notice and You agree to be bound by such changes.
3. The Terms of this agreement are governed by the laws of New South Wales.
4. Any queries in relation to these Terms should be addressed to hello@burgerpatch.com.au

Contact us

You can contact Burger Patch as follows:

- Phone: 02 8094 8822
- Email: hello@burgerpatch.com.au
- Post: 234/1 Katherine St, Chatswood NSW 2067